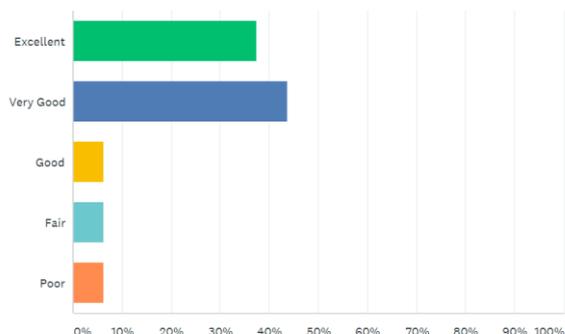




Parental survey for Remote learners - January 2021.

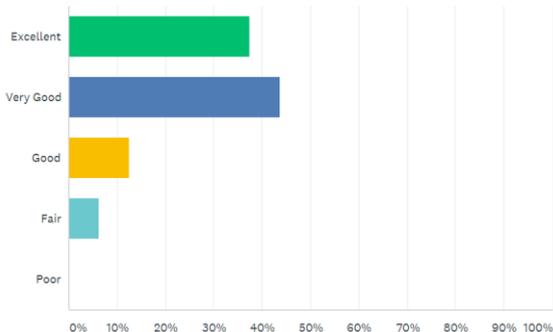
Responses:

1. How would you rate the quality of instruction that your child receives for remote learning through Class Dojo (Activities, messages, timetables...)?



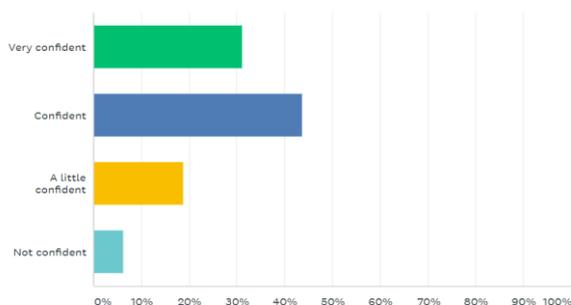
We appreciate such honest responses and are proud of communication with parents. **81.25% of responses answered very good or excellent.** One parent has replied 'poor' and as a school, that always wants to improve, we would appreciate some further feedback and would welcome your thought, please feel free to contact school and discuss this further.

2. How would you rate the quality of the resources school utilises for remote learning, for example Times Table Rockstars, White Rose maths videos, Spelling Shed...?



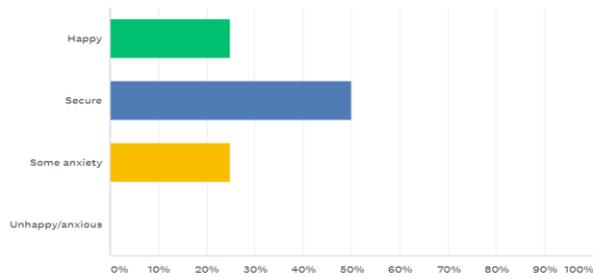
81.25% of responses answered very good or excellent. We will regularly refine and always look to enhance our offer, for example, staff recording class stories for remote learning.

3. How confident does your child feel in contacting their class teacher/school through Class Dojo messaging system? (Including portfolio)



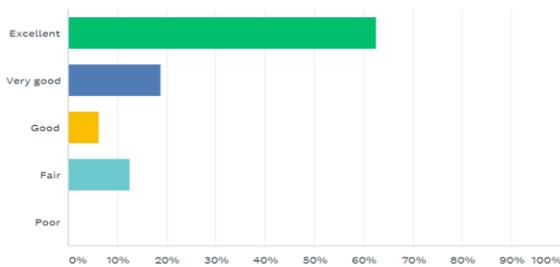
81.25% of responses answered confident or very confident. One parent responded not confident- we would love to support this further so please let your child's class teacher know if your child is struggling to access Class Dojo. We are school are amazed at the high standard of work coming in.

4. Currently, how would you rate your child's emotional wellbeing during this lockdown?



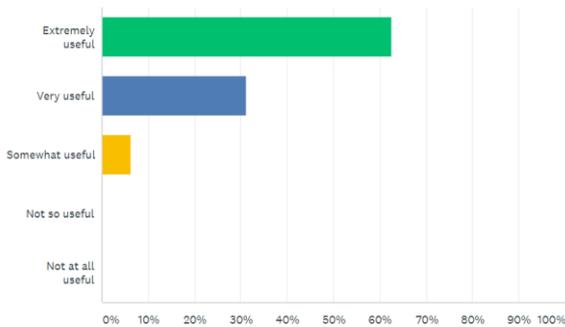
Well being is central to all our future planning and we will continue to provide support to enhance 'good' mental health and strategies to help. Additionally, in remote learning packs we will highlight further opportunities to reach out for support eg Childline.

5. As a parent/carer, how would you rate communication from school regarding information associated with remote learning? (Texts, e-mails, Letters, Class Dojo)



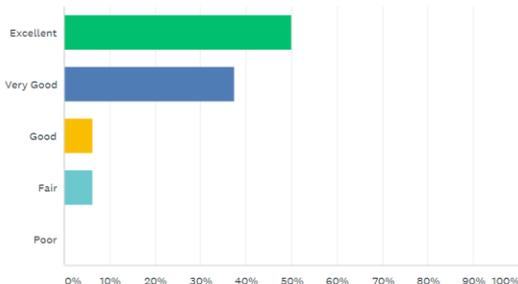
81.25% of responses answered very good or excellent. We have started to use Class Story more on Class Dojo as a way of keeping parents up to date in shorter burst, we hope this helps.

6. How useful do you find the paper-based resources school delivers for remote learning?



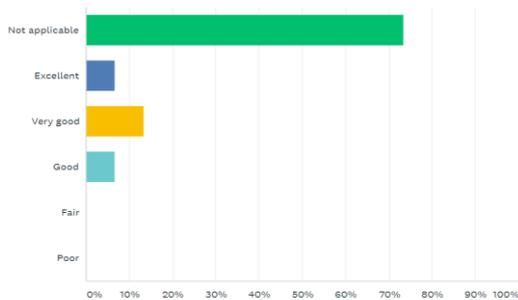
93.75% of responses answered very useful or extremely useful. We are proud of how hard staff work in putting these remote learning packs together and are constantly improving practise from dating all sheets, to uploading additional copies on the website for reference.

7. How do you feel the support from school has been for you and your family during this lockdown?



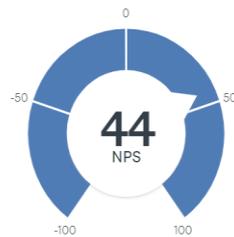
87.5% of responses answered very good or excellent. Please do communicate with school if you have any ideas of how we can support further, we will always try to do our best to listen and help.

8. If your child has an identified special educational need, how do you feel school is supporting this?



Out of those that were applicable, **all deemed this support as good or better**. School is going to work out next steps of how to further support our SEND pupils through targeted interventions through remote learning.

9. How likely is it that you would recommend our school to a friend or fellow parent?



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
13%	31%	56%	44
2	5	9	

87% of responses rated this as 7 out of 10 or higher. We appreciate this support from our school community but again welcome any additional feedback parents wish to add.

Thank you to all the parents that took part in our Remote Learning Parent Questionnaire.

At Glazebury CE Primary, we truly are grateful for the support and partnership between parents and school. We won't always get it right, and we hope you recognise that we are during these very challenging times doing our utmost to provide the very best for your children.

Kind Regards

Mrs Mowbray and Mrs Wall

Head Teacher Deputy Head Teacher.